

Carol Bradley
Medical Review
Jurisdiction C DME MAC



**CIGNA Government
Services**

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September 24, 2008

National Wound Care
2906 W Clark Road, Suite A
Champaign, IL 61822-2811

RE: Probe Review Results

Dear Supplier:

Thank you for your cooperation during the post-payment review conducted on your claims for HCPCS code E0277 (Powered Pressure-Reducing Air Mattress). Based on this review, we have reopened claims in accordance with the reopening procedures at 42 CFR 405.841 and have determined that you were appropriately paid for these services.

As stated in the record request letter dated, June 30, 2008, this review was conducted because our analysis showed a high paid claims error rate involving HCPCS code E0277. Since the billing errors appeared to be widespread and evenly distributed among suppliers, CIGNA Government Services' medical review staff determined that the appropriate action to take was to conduct a widespread probe review. Accordingly, a sample of 193 post payment claims was randomly selected from the universe of all paid HCPCS code E0277 claims billed by the top 50 suppliers (by allowed dollars) for paid dated October 1, 2007-December 31, 2007. One or more of these claims was billed by your company.

After reviewing the documentation you submitted, we have determined that all of the services in the sample that were submitted by your company were medically necessary and correctly coded. However, we encourage you to remain diligent in assuring that your claims meet Medicare coverage criteria since the overall review revealed a claims payment error rate of 72%.

If you have any questions regarding this matter, please contact me at 615.734.4353.

Sincerely,

A handwritten signature in cursive script that reads "Carol Bradley".

Carol Bradley, R.N., B.S.N.
Medical Claim Reviewer Specialist